

New Mexico VINE is an automated service that allows you to track an offender's custody status over the phone or Internet. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

Write down the following information, remove this panel, and keep it in a safe place:

Offender Name

Offender/Booking Number

Your four-digit PIN

VINE Facts

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- New Mexico VINE only provides information on offenders in custody in New Mexico.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel notification.
- Operators are available 24 hours a day, seven days a week to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-877-551-8463 or go to www.vinlink.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.



New Mexico VINE

**Information & Notification for
Offender Custody Status**

A service provided by
The State of New Mexico through
the Department of Information Technology



Download the VINELink mobile app. Search for "VINELink" on your mobile device app store or scan this QR code.



Do not rely solely on VINE for your safety. If you feel you are in danger, call 911.

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1-877-551-8463

TTY: 1-866-847-1298

WWW.VINELINK.COM

New Mexico VINE

Information

Call 1-877-551-8463 or visit www.vinelink.com and follow the instructions to receive information about an offender's custody status.

Registration

You can register to receive notifications related to custody status information. You must register separately for each type of notification.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call or text was received. Make sure your PIN is easy to remember.

To register your email address, either call the New Mexico VINE and press zero to speak with an operator or visit www.vinelink.com. Email notifications do not require a PIN.

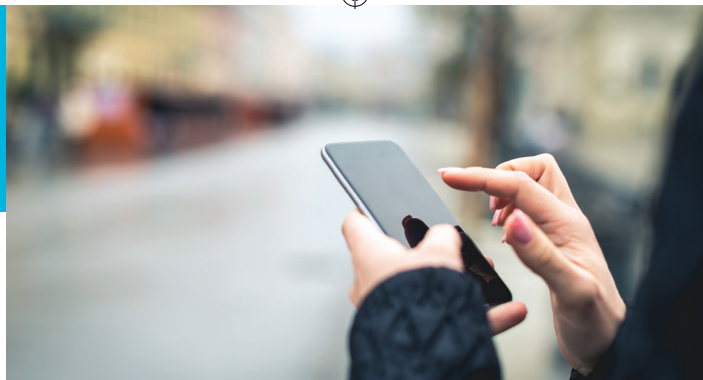
Notification

Custody Status

You will be notified about the following events:

- Release
- Death
- Transfer
- Escape

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the message and will stop the current notification call.



National Resources

Mothers Against Drunk Driving

www.madd.org
1-877-623-3435

Parents of Murdered Children

www.pomc.org
1-888-818-7662

National Domestic Violence Hotline

www.ndvh.org
1-800-799-7233 or TTY: 1-800-787-3224

National Organization for Victim Assistance

www.trynova.org
1-800-879-6682

Notes:

Local Resources

New Mexico Coalition Against Domestic Violence

505-246-9240
800-799-7233
www.nmcadv.org

Coalition to Stop Violence Against Native Women

505-243-9199
www.csvanw.org

New Mexico Coalition of Sexual Assault Programs

505-883-8020
888-883-8020
www.nmcsap.org

New Mexico Crime Victims Reparation Commission

505-841-9432
800-306-6262
www.cvrc.state.nm.us

New Mexico Department of Corrections New Mexico Corrections Department - Victim Services

505-827-8848
877-VICTIM-4 (877-842-8464)
Email: CDVictimSrvcs@state.nm.us
<http://cd.nm.gov>

New Mexico Attorney General - Victim Services Division

505-717-3512
www.nmag.gov

New Mexico Grief Services Office of the Medical Investigator

505-272-3053
800-432-5239
<http://omi.unm.edu/services/index.html>

Mothers Against Drunk Driving (MADD)

505-255-2955
877-ASK-MADD (877-275-6233)
www.madd.org/nm

DWI Resource Center (Victim's Rights)

505-881-1084
www.dwiresourcecenter.org

New Mexico VINE

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TTY: 1-866-847-1298

VINELink.com

